



VOLUNTEER MANAGEMENT SYSTEM©

During hurricanes Katrina and Rita, hundreds of pre-recruited Medical Reserve Corps and spontaneous volunteers were processed, trained and supported using the "VMS" integrated platform solution.



Let TriCon Emergency Management Systems help you prepare for any natural or man-made disaster. Our years of experience training healthcare institutions have enabled us to offer the ultimate in readiness - the Volunteer Management System©.

The VMS is a secure, proven solution that provides real time tracking of organized, available, trained and qualified volunteers who can help:

increased community emergency response capacity; facilitate communication, coordination and collaboration between volunteer services with other community volunteer programs; provide a venue for volunteers to train and contribute to the resolution of problems and needs throughout the year; recruit and manage volunteers during day-to-day operations AND disaster response; provide volunteers with an online orientation and information about their responsibilities.

The VMS is a user friendly tool for processing, managing and developing volunteers before, during and after disasters.

Continuing Education Credits are available for First Responders, EMTs, Paramedics, Nurses and Physicians. Over 100 CE Courses...with more on the way!

Courses Include:

Strategic National Stockpile
Bio-Emergencies Core Concepts
Core Concepts: Chemical Agents
Basic Disaster Life Support - Disaster Paradigm
Disaster Response
Psychological Effects of Trauma
Nuclear and Radiological Emergencies
Blast Injuries
Avian Flu

Process Volunteers

Volunteers can self-register on the internet, on location or over the phone. An authorized administrator screens and qualifies volunteers before they can be assigned a job responsibility and training plan. Information about their qualifications and certifications, availability and volunteer demographics are all captured and tracked.

The system enables: printing badges for your volunteers with their photograph, qualifications, certifications, credentials and specialized training; verifying volunteer credentials; updating of their profiles by volunteers from any internet accessible computer, 24 hours a day, 7 days a week.

Manage and Track Volunteers

Catalogue volunteers to match skills quickly and efficiently with the most critical incident response personnel needs. Plus: Access various categories of volunteers including medical and non-medical — sample job roles come pre-loaded. Track verification of background checks, certifications, credentials, competencies, specialties, licensures and training. Collect volunteer participation information including classroom training and exercises.

Train Volunteers

The VMS allows access to our associate partner USA Prepare's Public Health Virtual University to provide training based on volunteers' background and job assignment. Training plans can be tailored to meet the needs of individuals, their background and experience. The system allows volunteers the opportunity to receive training in a standardized learning environment, as their schedule permits, from any computer with Internet access.

Curriculum is discipline-specific and can be customized to accommodate participants with different levels of education and expertise. Individuals are provided instruction based on their needs and can also measure their comprehension of the material.

During an incident, the VMS is accessed at the volunteer processing center, on location or via the internet. When the internet is accessible, both databases synchronize to ensure up-to-the-minute data availability.

What can VMS do for you?

- Automate volunteer registration and data collection
- Provide data for call-back when positions match qualifications
- Automatically attach performance evaluation and feedback surveys to volunteer records
- Refer, place, schedule, track and report on volunteer deployment
- Provide predetermined job roles
- Process spontaneous unaffiliated volunteers
- Access data from your Crisis Information Management System
- Alert Notification
- Logistics Management

The Volunteer Management System© is designed to enhance one or more processing points of entry and exit of a disaster operation for registered and spontaneous volunteers and provides for:

Initial orientation
Screening
Credentialing
Just-in-time training
Equipping
Workforce assignment
Transportation
Performance evaluation
Debriefing



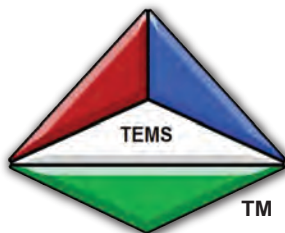
With the VMS, you can recruit volunteers based on your emergency plan requirements for:

- Medical and Mental Health Specialists
- Law Enforcement
- Security & Safety
- Search and Rescue
- Interpreters/Translators
- Business Office
- Financial Specialists
- Logistics, Supply, Support and Transportation Specialists
- Plans and Operations
- Education and Training Specialists
- Mass Care
- Communications – Public Affairs and Communication Systems

This program is in compliance with:

- The National Incident Management System
- The National Response Framework
- Emergency System for Advance Registration of Volunteer Healthcare Personnel (ESAR-VHP)
- Public Health Emergency Response Guide for State, Local and Tribal Public Health Directors

To find out how to manage and train your volunteers with one easy solution, please call TriCon Emergency Management Systems today at 800-854-4334.



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